

To



Reporting crime and community issues

Please report a problem directly to the relevant services. For services to provide support and assistance we need the community to report issues directly by scanning the QR codes with your smartphone camera or via the numbers below.

Try to include as much detail as you can when you report including date, time, location and vehicle registration if relevant. General information can be more difficult to investigate.

It helps if issues are reported first-hand as services can ask for more information and feedback on how things are progressing when possible.



Greater Manchester Police – To report a crime or activity like anti-social behaviour, domestic abuse, drug dealing or off-road bikes please scan the QR code to report an issue or use live web chat on the GMP website, call 101 or alternatively 999 in an emergency.



Crimestoppers – To report crime anonymously please scan the code or ring 0800 555 111.



Waste and flytipping – In order to ensure that any waste/fly tipping issues are logged, assessed and dealt with properly please report by scanning the QR code, calling 0161 770 2244 or email envhealth@oldham.gov.uk



Child Welfare Concerns – If you are concerned with the welfare of children please contact 0161 770 7777 or child.mash@oldham.gov.uk or scan the QR code to access the online reporting form.



Noise Nuisance – To report noise nuisance please contact 0161 770 2244 or access the online reporting form by scanning the QR code.

Anti-social Behaviour

Anti-Social Behaviour owner occupier/ private rented – If you are experiencing ongoing, targeted ASB and can identify the perpetrator please contact the Community Safety Team 0161 770 1573 or email css.admin@oldham.gov.uk.

The Council, Social Landlords and Police can only enforce what powers/duties are provided to them by Government Legislation, that is why it is very important that information is reported and logged properly through the above links directly to ensure that the Council or the Police can take any necessary action.



Useful contacts to help you report crime and community issues

Please report a problem directly to the relevant services. For services to provide support and assistance we need the community to report issues directly using the links and numbers below.

Try to include as much information as you can when you report including date, time, location and vehicle registration if relevant. General information can be more difficult to investigate.

It helps if issues are reported first-hand as services can ask for more detail if needed and feedback on how things are progressing where they can.

Greater Manchester Police – To report activity e.g. Domestic abuse, drug dealing, off road motorbikes please see the following link www.gmp.police.uk/ro/report or live web chat on the GMP website, www.gmp.police.uk 101 or alternatively 999 in an emergency.

To report crime anonymously please see the following link crimestoppers-uk.org or ring 0800 555 111.

Waste and flytipping – In order to ensure that any waste/fly tipping issues are logged, assessed and dealt with properly please report by contacting 0161 770 2244, email envhealth@oldham.gov.uk or access the online reporting form at www.oldham.gov.uk using the A-Z of Council Services, W for Waste Collections, where you can find further information and how to report issues.

Child Welfare Concerns – If you are concerned with the welfare of children please contact 0161 770 7777 or child.mash@oldham.gov.uk or access the online reporting form www.oldham.gov.uk using the A-Z of Council Services, C for Child Protection.

Noise Nuisance – To report noise nuisance please contact 0161 770 2244 or access the online reporting form www.oldham.gov.uk using the A-Z of Council Services, N for Noise nuisance.

Anti-social Behaviour – Social Housing Provider e.g. First Choice, Onward Housing, Regenda– For tenants and non tenants, who are being affected by social housing tenants. To report antisocial behaviour in or from a social landlord property please contact the housing provider direct as they have the legislative powers to investigate/act.

Anti-Social Behaviour owner occupier/private rented – If you are experiencing ongoing, targeted ASB and can identify the perpetrator please contact the Community Safety Team 0161 393 7117 or email css.admin@oldham.gov.uk

The Council, Social Landlords and Police can only enforce what powers/duties are provided to them by Government Legislation, that is why it is very important that information is reported and logged properly through the above links directly to ensure that the Council or the Police can take any necessary action.

All numbers on the council website are correct for all avenues of reporting.

The Contact Centre is open from 9am–5pm weekdays 0161 770 3000 or visit www.oldham.gov.uk