



## Area SEND inspection

### Parent and carer views



**This survey is for parents and carers of children or young people between 0 to 25 years old with special educational needs and/or disabilities (SEND).**

**If you have more than one child with SEND you can use the same link to complete a separate survey for each child.**

Please return the completed survey to [data.areasend@ofsted.gov.uk](mailto:data.areasend@ofsted.gov.uk) by **3pm on 19 June 2023**. Please add Oldham Metropolitan Borough Council to the title of your email.

### Welcome

Ofsted and the [Care Quality Commission \(CQC\)](#) are visiting to assess how effective the local area partnership's commissioning arrangements are at identifying and meeting the needs of children and young people with SEND. Your views are important to us and will help inspectors understand your child's experience of the arrangements within your area.

### Accessibility

If you have difficulties using this survey, please email [lasend.support@ofsted.gov.uk](mailto:lasend.support@ofsted.gov.uk). You can ask someone to email for you.

### Safeguarding concerns

If you think a child or young person is at risk of being abused or neglected, contact the children's social care team at your local council. Further information about how to [report child abuse to a local council](https://www.gov.uk/report-child-abuse-to-local-council) can be found at <https://www.gov.uk/report-child-abuse-to-local-council>. You can also contact the [NSPCC](https://www.nspcc.org.uk) on 0808 800 5000.

For young adults over the age of 18, local authorities have adult safeguarding teams. If you are concerned about a young adult, call your local council and ask to speak to the adult safeguarding team or look on the local adult safeguarding partnership website where the details of who to contact should be available.

We will treat the information you give us in confidence. We do not ask for your name, but we may try to identify you if you share something that makes us concerned about you or another person.

Safeguarding disclosures will be passed on to the local council and health services.

## **Your information**

We will treat the information you give us in confidence.

This survey is being administered by SmartSurvey on behalf of Ofsted. Any personal information you submit will be stored and processed for a short period of time by SmartSurvey only. Ofsted will regularly collect submitted information but this will not include any information that will identify you. Ofsted may share this information with CQC as part of the joint inspection.

**What you tell us will be held securely on Ofsted's systems for two years so that it can inform our work. It will then be deleted.**

By continuing with this survey, you consent to the transfer of your information from SmartSurvey to Ofsted. Ofsted's privacy policy is available at <https://www.gov.uk/government/publications/ofsted-privacy-notice>.

For more information about how CQC and Ofsted collect and use data during inspections please see their individual privacy policies:

**CQC privacy statement**

<https://www.cqc.org.uk/about-us/our-policies/privacy-statement>

**Ofsted privacy policy**

<https://www.gov.uk/government/publications/ofsted-privacy-notice/social-care-ofsted-privacy-notice#local-area-send-inspections>

**1. Do you consider your child to have special educational needs and/or disabilities (SEND)?** If you answer 'no' to this question, please do not continue the survey.

(Please choose one)

Yes

Go to question 2

No

Please do not continue with the survey

I am not sure but I think they probably do

Go to question 2

## About your child

**2. Please describe your child's SEND. (Please choose all that apply)**

Autism spectrum disorder

Hearing impairment

Multi-sensory impairment

Moderate learning difficulty

Physical disability

Profound and multiple learning difficulty

Severe learning difficulty

Social, emotional and mental health

Specific learning difficulty

Speech, language and communication needs

Vision impairment

Other

**3. If you would like to, please provide further detail to describe your child's SEND.**

**4. How old is your child?** (Please choose one)

- 0–4
- 5–10
- 11–15
- 16–19
- 20–25

**5. Is your child currently in education? (This could be pre-school, school, college or training)** (Please choose one)

- Yes Go to question 6
- No, they do not have a place at a school, college or training provider Go to question 8
- No, they have a place at school, college or training provider, Go to question 8  
but they do not go

**6. Where is your child currently learning? (Please choose all that apply)**

- An early years placement (such as a pre-school, nursery, or childminder)
- A mainstream school, academy or college
- A private school, academy or college
- A special school or college
- Alternative provision (a setting which provides education for pupils who would not otherwise receive suitable education, because of exclusion from their school, illness or other reasons. For example, a pupil referral unit (PRU), alternative provision (AP) academy, hospital school)
- University
- My child is educated at home
- With an employment training provider
- Other – please write the type of setting. Please do not give details of the name and location of the setting.

**7. Does your child attend a school, college or training provider in your local area?** (Please choose one)

- |                                   |                  |
|-----------------------------------|------------------|
| <input type="checkbox"/> Yes      | Go to question 9 |
| <input type="checkbox"/> No       | Go to question 9 |
| <input type="checkbox"/> Not sure | Go to question 9 |

**8. If you would like to, please can you tell us more about why your child is not at school, college or learning with a training provider?**

**9. Does your child have an Education, Health and Care Plan (EHC plan)?** (An EHC plan outlines the educational, health and care needs of a child or young person. An EHC plan also sets out the additional support required to meet those needs.)  
(Please choose one)

- Yes
- No – we are trying to get one
- No – we tried to get one but couldn't
- No - we have not asked for one
- Not sure

**10. Do professionals give you clear information and advice to help you make decisions about your child's future?** (Please choose one)

- Yes - always
- Yes - most of the time
- Sometimes
- No
- Not sure

**11. Do you know which services are available to support your child with their SEND?** (This could be support from education, health or social care services.)  
(Please choose one)

- Yes, I know which services are available
- I am aware of some available services
- No, I am not aware of available services
- Not sure

**12. Are your child's needs identified and/or assessed at the right time?**  
(Please choose one)

- Yes - always
- Yes - most of the time
- Sometimes
- No
- Not sure

**13. If you would like to, please tell us more about whether your child's needs were identified and/or assessed at the right time.**

## Education and training

**14. Does your child get the right help and support for their education and/or training?** This can include whether the education or training provider they attend meets their needs. (Please choose one)

- |  |                   |
|--|-------------------|
| <input type="checkbox"/> Yes - always  | Go to question 15 |
| <input type="checkbox"/> Yes - most of the time                                      | Go to question 15 |
| <input type="checkbox"/> Sometimes   | Go to question 15 |
| <input type="checkbox"/> No  | Go to question 15 |
| <input type="checkbox"/> They do not need support in their education and/or training | Go to question 17 |
| <input type="checkbox"/> Not sure  | Go to question 15 |

**We will now ask you two questions about your child's education or training.**

**15. What support in their education and/or training could be better?**

**16. What support in their education and/or training is working well?**

## Healthcare services

Healthcare services can include seeing doctors, nurses and health therapy services such as speech and language therapy, physiotherapy, occupational therapy and mental health services. This is not an exhaustive list.

### 17. Does your child get the right help and support from healthcare services?

(Please choose one)

- |  |                   |
|--|-------------------|
| <input type="checkbox"/> Yes - always                                  | Go to question 18 |
| <input type="checkbox"/> Yes - most of the time                        | Go to question 18 |
| <input type="checkbox"/> Sometimes                                     | Go to question 18 |
| <input type="checkbox"/> No  | Go to question 18 |
| <input type="checkbox"/> They do not need support from health services | Go to question 20 |
| <input type="checkbox"/> Not sure                                      | Go to question 18 |

**We will now ask you two questions about your child's health services.**

### 18. What support from health services could be better?

### 19. What support from health services is working well?



## Social care services

Social care services can include visits from a social worker, supported living services, at home care or adaptation and access to leisure activities or short breaks.

### 20. Does your child get the right help and support from social care services?

(Please choose one)

- |   |                   |
|---|-------------------|
| <input type="checkbox"/> Yes - always                                       | Go to question 21 |
| <input type="checkbox"/> Yes - most of the time                             | Go to question 21 |
| <input type="checkbox"/> Sometimes  | Go to question 21 |
| <input type="checkbox"/> No   | Go to question 21 |
| <input type="checkbox"/> They do not need support from social care services | Go to question 23 |
| <input type="checkbox"/> Not sure   | Go to question 21 |

**We will now ask you two questions about your child's social care services.**

### 21. What support from social care services could be better?

### 22. What support from social care services is working well?

## Social life

**23. Does your child get the right help and support to join in with clubs, activities, to go on holiday or to make friends?** (Please choose one)

- |  |                   |
|--|-------------------|
| <input type="checkbox"/> Yes - always                                  | Go to question 24 |
| <input type="checkbox"/> Yes - most of the time                        | Go to question 24 |
| <input type="checkbox"/> Sometimes                                     | Go to question 24 |
| <input type="checkbox"/> No  | Go to question 24 |
| <input type="checkbox"/> They do not need support in their social life | Go to question 26 |
| <input type="checkbox"/> Not sure                                      | Go to question 24 |

**We will now ask you two questions about the support your child receives in their social life.**

**24. What support in their social life could be better?**

**25. What support in their social life is working well?**

## Next steps

**26. Does your child get the right help and support to prepare them for their next steps?** (This could be getting a job or a voluntary placement or support for how to live more independently.) (Please choose one)

- |   |                   |
|---|-------------------|
| <input type="checkbox"/> Yes - always             | Go to question 27 |
| <input type="checkbox"/> Yes – most of the time   | Go to question 27 |
| <input type="checkbox"/> Sometimes                | Go to question 27 |
| <input type="checkbox"/> No                       | Go to question 27 |
| <input type="checkbox"/> They do not need support | Go to question 29 |
| <input type="checkbox"/> They are too young       | Go to question 29 |
| <input type="checkbox"/> Not sure                 | Go to question 27 |

**We will now ask you two questions about the support your child receives to prepare them for their next steps.**

**27. What support to prepare them for their next steps could be better?**

**28. What support to prepare them for their next steps is working well?**

Where do you live?

**This is to help inspectors see if there are different experiences for parents and carers and children or young people with SEND depending on where they live. You do not have to provide this information if you do not want to.**

**If you would like to provide this information, please write out your postcode in the box below. You can write your postcode in full or just the first half.**

29. Postcode